

Kathleen M.  
Fluke/IN/CroweChizek/U  
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To Andrew S. Holloway/IN/CroweChizek/US@Crowe Chizek

cc

bcc

10/09/2007 02:30 PM

Subject Fw: Software Information Request

This is what was received for DeKalb.....I've asked Charlie to double check to see if there are attachments, given they didn't make it through. I'll forward them along as soon as I receive them

KF

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----- Forwarded by Kathleen M. Fluke/IN/CroweChizek/US on 10/09/2007 02:29 PM -----



"Bell, Charlie"  
<cbell@dlgf.in.gov>

To <KFluke@crowechizek.com>

cc

10/09/2007 12:30 PM

Subject Fw: Software Information Request

----- Original Message -----

From: JBSmith@co.dekalb.in.us <JBSmith@co.dekalb.in.us>

To: Bell, Charlie

Cc: Carolyn\_Shull/DeKalb\_County\_IN\_Government@co-dekalb-in.us

<Carolyn\_Shull/DeKalb\_County\_IN\_Government@co-dekalb-in.us>;

John\_Fetters/DeKalb\_County\_IN\_Government@co-dekalb-in.us

<John\_Fetters/DeKalb\_County\_IN\_Government@co-dekalb-in.us>

Sent: Tue Oct 09 11:07:58 2007

Subject: Software Information Request

Mr Bell,

Here is the Assessor and Auditor software information as requested by you; per the September 26th letter sent to John Fetters, DeKalb County Auditor.

As such, this is a Public Information Request, in accordance with IC 5-14-3, for all executed contracts and agreements related to your county's current CAMA and Property Tax and Billing Management System as well as the associated GIS, Analytics, Reporting, Document Management and Ongoing Maintenance/Support to include:

\* original software purchases as well as add-on modules, customizations or special services as well as the associated pricing structure(s)

Assessor Software- Manatron's Proval Plus purchased in 1994

Auditor (Property Tax Software)- Low Associates purchased July of 2005.

Implemented January 1st, 2006

GIS Software- ESRI

Document Management Software- RVI Imaging systems

\* maintenance agreements for these software(s) as well as the associated pricing structure(s)

Assessor Software- Manatron Yearly Maintenance fee \$18,449

Auditor (Property Tax Software)- Low Associates Yearly Maintenance fee \$32,000

GIS Software- Yearly Maintenance fee approximately \$9,000. This includes Microsoft SQL licenses.

Document Management Software- RVI Yearly Maintenance fee \$4500

\* If your county uses in-house staff to support and maintain your systems, please send a letter to that effect.

We have an in house staff of three that assist with general support issues for the software packages. Any software modifications are performed by the vendors. Usually these modifications are billable (if it is a enhancement), otherwise software bugs are corrected via the maintenance fee.

\* In addition, we are requesting a listing of your county's expenditures with the vendor(s) named in each contract/agreement provided for the last three years as well as any currently planned future expenditures. These figures should include base purchases, upgrades, customizations, special services, reporting, etc.

Manatron/Proval

2005- \$18,290.62- Support, Upgrade, Report Writer Software, DLGF export  
2006- \$21,734.04- DLGF script, Support, Software Upgrade, Parcel renumbering to date 2007- \$18,799.00- DLGF export, Support  
2008- DLGF export, Support

Low Associates-

2005- \$55,222.50- purchase property tax system, dbase license  
2006- \$136,500.00- implementation, software app development, tech support to date 2007- \$42,824.00- software app development, tech support  
2008- continued software app development, tech support

ESRI-

2005- \$15,000.00- maintenance, software upgrade, additional licenses  
2006- \$12,747.98- software maintenance, license upgrade  
2007- \$8,600.00- software maintenance  
2008- continued development and maintenance fees

RVI-

2005- \$3,000.00- maintenance  
2006- \$6,000.00- maintenance, software development  
to date 2007- \$17,000.00- maintenance, software development, software upgrade  
2008- continued support fees, possible application development for other departments

I hope this information meets your requirements.

Jack B Smith

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